The Hop Farm Touring and Camping Park

New Health and Safety Measures

We are making changes to make sure we can respect social distancing so that everyone can stay safe.  This means that some of our facilities may remain closed initially and will only be opened when it is both permissible and practical to do so.

Whilst the Hop Farm’s family park is to remain temporarily closed for health and safety reasons due to the pandemic, what you can still enjoy are our many areas of fields, river footpath, woods and surrounding tourist areas and beaches.

Our Electric Hook up hardstanding pitches are at least 10 meters apart from facing pitches and 5 meters back to back which adhere to the social distancing measures. Some of the other measures we have put in place to observe the 2 metre distance include:

* Simple and visible markers around the site at the entrance and shower block.
* Revised check in procedures to observe social distancing, one booking at a time.
* A sanitised EHU station prior to accessing the pitch
* Hand sanitising stations at the entrances to buildings
* Team members will wear appropriate PPE
* Card payments including contactless are the only method of payment acceptable.
* Takeaway food can be ordered from the restaurant at the front of the site or through food outlets in the local area (please check opening times).
* Deep cleaning all accommodation prior to opening. Shower blocks and toilets will be cleaned at regular intervals.

Rules

Due to Covid-19 guidance for camping and caravanning, to maintain safety we have adapted services to ensure current guidelines are met:

* Check in is between 13.00hrs and 18.00hrs (Late arrivals will need to park in the area outside of the barrier)
* Check out is by 12.00hrs (unfortunately we will not be able to accommodate ate stays unless booking a further night)
* Two households may camp together regardless of number
* No groups of more than six persons from multiple addresses
* All persons must leave a name and address for checking track and trace
* Reduced showering facilities, open 07.00-19.00 hours
* Reduced toilet facilities from 19.00 hrs to 07.00 hours. (mobile homes and tourers are recommended to use their own facilities and utilise the onsite ‘Elson’ tanks
* All transactions at the camping reception should be made by card.
* All Children should be accompanied by an adult when entering facilities or visiting reception.
* Unfortunately no loud music is permitted on the premises whereby a person will need to raise their voice as this increase may possible virus transmission.
* All noise to subside at the latest 23.00hrs
* All rubbish needs to be taken home with you to reduce the possible transmission to others.
* The Hop Farm visitor attraction (Family Park) is currently temporarily closed